

Payroll Services Survey

Please complete the following survey to assist us in providing you with better customer service. Return to Payroll Services, Box 772. Thank you.

Assistance provided in payroll issues.

5	4	3	2	1
Excellent	Good	Satisfactory	Poor	Extremely poor

Voice mail messages returned in a timely manner.

5	4	3	2	1
Excellent	Good	Satisfactory	Poor	Extremely poor

Communication of changes or deadline dates relating to Payroll Services.

5	4	3	2	1
Excellent	Good	Satisfactory	Poor	Extremely poor

Overall customer service provided to you.

5	4	3	2	1
Excellent	Good	Satisfactory	Poor	Extremely poor

In your opinion, what is our strongest/weakest area in serving your needs?

What is the #1 change you would like to see in our customer service?

Name _____

Contact Number _____

Site _____